



Western Allied Corporation (Only)

On-Site Health & Safety Guide



24/7 Mobile First Aid Response (866) 998-2750

Summary

Western Allied has partnered with On-Site Health & Safety to help assist employees with first aid injuries. Technicians are dispatched to the jobsite to assist injured workers. **First Aid level injuries** are treated in a timely manner. If needed, workers will be sent to one of our designated health care providers. **If this is a life threatening injury call 911...**

First Aid **non-life threatening injuries** consist of the following:

- Abrasions
- Lacerations
- Burns
- Foreign Body
- Eye Irritation
- Neck or Back Pain
- Extremity Injury
- Health Illness/ unknown Illness

Directions

If an employee has a **non-life threatening injury** and needs first aid medical attention, please follow the steps below:

- Call the **866-998-2750** 24–Hour First Aid Response hotline
- Your call will be answered by an automated voice recording
 - **Please select #2 to call in an injury.**
 - **Your call will be transferred to an on-site dispatcher**
- Provide the dispatcher with the Western Allied Customer and Protocol ID numbers.
 - **Customer ID – OSHS-8WM83S**
 - **Protocol ID – PID-990XK2**
- The dispatcher will then ask a few questions
 - Description of the incident
 - Location
 - Email address
 - A confirmation email will be sent to that email confirming the call and the estimated time of arrival.
- An On-Site Health and Safety member will be dispatched to your location. The estimated time of arrival is approximately one (1) hour and 30 minutes.



- **While waiting for the medical technician to arrive:**
 - Contact the Superintendent or Human Resource and advise them of the incident.
 - Fill out the incident report form and take pictures of the injury.
 - Tape off the area and investigate how and why the injury occurred.
 - Look up the closest clinic to your location **in case** the technician determines the injury is higher than a first aid level.
- **Once seen by the Medical Technician:**
 - Submit your report and photos to your supervisor and Human Resource – hr@wasocal.com

For additional assistance, please call your supervisor or Humans Resource at (562) 944-6341 x 221